



To our Valued Customers and Associates:

JM Performance Products Coronavirus (COVID-19) Updated Statement:

JM Performance Products will remain open and operational, designated an Essential Business, manufacturing products used by other essential businesses and operations. JMPP currently is not experiencing any critical supply chain disruptions which would affect our ability to supply product and services to our customers.

We are taking all recommended precautions and have implemented policies and procedures to ensure the health and safety of our valued staff, customers, suppliers, and associates:

- **Scanning each employee's and visitor's temperature upon arrival in an effort to keep everyone safe.**
- **Requiring compliance with the CDC guidelines for self-shelter quarantine**
- **Implementing ONLINE AND REMOTE ACCESS of part of the JMPP staff, beginning 3/24/2020, in compliance with the Director of the Ohio Department of Health (ODH) Stay at Home Order for Essential Businesses. This action will reduce our COVID-19 exposure footprint while sustaining our on-going business activities.**
 - **In compliance with CDC, National, and State guidelines, enforcing Social Distancing Requirements, including *washing hands, use of hand sanitizer, increased person hygiene awareness, and regularly cleaning of high-touch surfaces.***

Additionally, in order to help mitigate the long-term effects of business closures due to the Covid-19 Pandemic, JMPP has committed to the following measures:

- **The price increases that were to go into effect 4/1/2020 will be delayed until the COVID-19/Coronavirus crisis is under control and we have returned, as a Country, to "business as usual". We recognize that social distancing and mandated closures will have an impact on many**
- We will continue to manufacture stock and maintain stock in our facility as usual. Our stocking levels for most of our parts are maintained at a 6 to 12 month supply level to ensure quick response to your requirements.

For more information on the virus and associated FAQs, please refer to the WHO website:
<https://www.who.int/news-room/q-a-detail/q-a-coronaviruses>

If you have any questions, please contact JM Performance Products customer service team at 1-800-322-7750.

We appreciate your business and know that we can get through this crisis together.

Best regards,

Craig A. Fischer
Plant Manager/General Manager
JM Performance Products, Inc.
March 23, 2020

JM Performance Products, Inc.
1234 High St., Fairport Harbor, Ohio 44077 Toll Free: 800-322-7750 Fax 440-357-1129
sales@jmperformanceproducts.com www.jmperformanceproducts.com